SECTION 1 – CHEMICAL SUBSTANCE/PRODUCT AND COMPANY IDENTIFICATION

Finished Product Name: Balsam Permanent Color - Liquid

This product is sold as a two component kit: Balsam Permanent Color and Balsam Developing Lotion.

- Balsam Permanent Color Shades 12 (95608151), 20 (98928666), 43 (98928705), 54 (95608060), 71 (95608150), 599 (95608150), 600 (95585810), 602 (98928746), 603G (95496100), 604 (98928813), 606 (98929351), 608 (98929376), 608B (98929384), 610 (98929388), 611 (98929394), 611B (95614197), 612RB (98929426), 613 (98929447), 613B (98929455), 614 (98930234), 615 (98930245), 618 (95608151)
- Balsam Developing Lotion (01137194, 01137197)

Company Identification:
Clairol, A Division of P&G
Cincinnati, OH 45202

Contact: Consumer Relations at 1-800-252-4765

In case of medical emergencies, please contact your local poison control center.
Transportation emergency (24 hour), contact:
CHEMTREC - Phone # 1-800-424-9300 (U.S. and Canada) or 1-703-527-3887 (for calls originating elsewhere).

DATE: May 2009 Updated: October 2011

SECTION 2 - HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW:
This is a personal care or cosmetic product that is safe for consumers and other users under intended and reasonably foreseeable use. Additional information on toxicological endpoints is available from the supplier upon request.

POTENTIAL HEALTH EFFECTS:
- Eye:
  Contact may cause mild, transient irritation. Some redness and/or stinging may occur.

- Skin:
  May cause irritation or sensitization in sensitive individuals. Depending on the nature of any
reaction experienced, a similar reaction may occur on subsequent uses of hair color products.

- **Inhalation:**
  May cause mild, transient respiratory irritation. Avoid prolonged contact to concentrated vapors.

- **Ingestion:**
  Product used as intended is not expected to cause gastrointestinal irritation. Accidental ingestion of undiluted product may cause mild gastrointestinal irritation with nausea, vomiting and diarrhea.

### SECTION 3 - COMPOSITION AND INGREDIENTS

The complete ingredient list for the finished product(s) is as follows:

**Balsam Permanent Color Shade: Shade 12**
Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, p-Phenylenediamine, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, Ammonium Hydroxide, m-Aminophenol, N,N-Bis(2-Hydroxyethyl)-P-Phenylenediamine Sulfate, C11-15 Pareth-9, Cocamidopropyl Betaine, Resorcinol, C12-15 Pareth-3, Erythorbic Acid, Sodium Sulfite, EDTA.

**Balsam Permanent Color Shade: Shade 20**
Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, Ammonium Hydroxide, C11-15 Pareth-9, Cocamidopropyl Betaine, Resorcinol, p-Phenylenediamine, C12-15 Pareth-3, Erythorbic Acid, Citric Acid, N,N-Bis(2-Hydroxyethyl)-P-Phenylenediamine Sulfate, m-Aminophenol, 1-Naphthol, Sodium Sulfite, Phenyl Methyl Pyrazolone, EDTA.

**Balsam Permanent Color Shade: Shade 43**

**Balsam Permanent Color Shade: Shade 54**

**Balsam Permanent Color Shade: Shade 71**
<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 599</th>
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<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 600</th>
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<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 602</th>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 603G</th>
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<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 604</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 606</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, Ammonium Hydroxide, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, C11-15 Pareth-9, Cocamidopropyl Betaine, p-Aminophenol, 4-Amino-2-Hydroxytoluene, C12-15 Pareth-3, Erythorbic Acid, Citric Acid, p-Phenylenediamine, 2-Methylresorcinol, Sodium Sulfite, Phenyl Methyl Pyrazolone, EDTA.</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Balsam Permanent Color Shade</th>
<th>Shade 608</th>
</tr>
</thead>
</table>

<p>| Balsam Permanent Color Shade | Shade 608B |</p>
<table>
<thead>
<tr>
<th>Shade</th>
<th>Ingredients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shade 613</td>
<td>Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, Ammonium Hydroxide, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, p-Aminophenol, C11-15 Pareth-9, Cocamidopropyl Betaine, 4-Amino-2-Hydroxytoluene, 2-Methylresorcinol, p-Phenylenediamine, C12-15 Pareth-3, Erythorbic Acid, Citric Acid, Sodium Sulfite, Phenyl Methyl Pyrazolone, 1-Naphthol, EDTA.</td>
</tr>
<tr>
<td>Shade 614</td>
<td>Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, Ammonium Hydroxide, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance,</td>
</tr>
</tbody>
</table>
C11-15 Pareth-9, Cocamidopropyl Betaine, p-Phenylenediamine, C12-15 Pareth-3, Resorcinol, Erythorbic Acid, Citric Acid, 1-Naphthol, Sodium Sulfite, Phenyl Methyl Pyrazolone, m-Aminophenol, N,N-Bis(2-Hydroxyethyl)-P-Phenylenediamine Sulfate, EDTA.

**Balsam Permanent Color Shade: Shade 615**
Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, Ammonium Hydroxide, C11-15 Pareth-9, Cocamidopropyl Betaine, p-Phenylenediamine, C12-15 Pareth-3, Resorcinol, Erythorbic Acid, Citric Acid, 1-Naphthol, Sodium Sulfite, Phenyl Methyl Pyrazolone, m-Aminophenol, EDTA, N,N-Bis(2-Hydroxyethyl)-P-Phenylenediamine Sulfate.

**Balsam Permanent Color Shade: Shade 618**
Water, Ethoxydiglycol, Propylene Glycol, Isopropyl Alcohol, Soytrimonium Chloride, Oleth-5, Oleic Acid, p-Phenylenediamine, Trisodium Ethylenediamine Disuccinate, Oleth-2, Fragrance, Ammonium Hydroxide, m-Aminophenol, N,N-Bis(2-Hydroxyethyl)-P-Phenylenediamine Sulfate, C11-15 Pareth-9, Cocamidopropyl Betaine, Resorcinol, C12-15 Pareth-3, Erythorbic Acid, Sodium Sulfite, EDTA.

**Balsam Developing Lotion:**

Hazardous Ingredients contained in the Developing Lotion, as defined by OSHA, 29 CFR 1910.1200 and/or WHMIS under the HPA:

<table>
<thead>
<tr>
<th>Chemical Name</th>
<th>Common Name</th>
<th>CAS No.</th>
<th>Composition Range</th>
<th>LD₅₀/LC₅₀</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydrogen Peroxide</td>
<td>Hydrogen Peroxide</td>
<td>7722-84-1</td>
<td>5-10%</td>
<td>LD₅₀ (skin) = 4,060 mg/kg (rat) LC₅₀ = 2 g/m³ (4 hours, rat)</td>
</tr>
</tbody>
</table>

**SECTION 4 - FIRST AID MEASURES**

- **Eye:**
  Following accidental eye exposure, thorough rinsing of the affected area for 15-20 minutes with clean cold water is recommended. If discomfort or irritation persists, contact a physician. If the eyes or face becomes swollen during or following use, consult a physician or emergency room immediately.

- **Skin Problem:**
  Thoroughly rinse with water. Discontinue use of product. If discomfort persists and/or the skin reaction worsens, contact a physician immediately. In cases where discomfort persists and/or medical attention is sought, do not use hair color products again until the specific nature of the skin reaction and the causative agent has been identified by a dermatologist and appropriate medical advice provided.

- **Inhalation:**
  If respiratory irritation occurs, remove individual to fresh air.

- **Ingestion:**
Accidental ingestion of product may necessitate medical attention. In case of accidental ingestion dilute with fluids (water or milk) and treat symptomatically. Do not induce vomiting. Note: After first aid treatment, the caller should be advised that 1) a hospital emergency room or family physician should be consulted if anything unusual occurs or appears necessary in the judgment of the caller, and 2) that the subsequent management of the accident should be dictated by any persistent symptoms and under the direction of the physician.

### SECTION 5 - FIRE FIGHTING MEASURES

- **Flash Point & Method:** Permanent Color: 102ºF (39ºC), closed cup. Product will not sustain combustion.

- **Extinguishing Media:** Use chemical foam, dry chemical, carbon dioxide or water.

- **Explosion Hazard:** No applicable information has been found.

- **Fire Fighting Instructions:** Contact emergency personnel. Use self-contained breathing apparatus and full protective gear, if large quantities of product are involved. Hazardous decomposition products may be released. Thermal degradation may produce oxides of carbon and/or nitrogen; hydrocarbons and/or derivatives. Thermal degradation may also produce oxides of silicone. Decomposition of hydrogen peroxide will release oxygen which will increase the explosive limit range and burning rate of flammable materials.

### SECTION 6 - ACCIDENTAL RELEASE MEASURES

- **Procedures for Spill/Leak Clean-up:**

  **For Household Settings:** Absorb spills with inert material. Dilute with water. Absorb liquid and scrub the area with detergent.

  **For Non-Household Settings:** Avoid exposure to, or contamination with, liquid organic materials or damp organic materials (e.g., wet paper towels, wood, clothing, etc.). If contaminated, spontaneous combustion may occur. Use safety glasses or safety goggles if splash hazards exist; use gloves and other protective clothing (apron, boots, etc) to prevent skin contact.

### SECTION 7 - HANDLING AND STORAGE

- **Precautions for Safe Handling:**

  **For Household Settings:**
  Avoid contact with eyes, skin and clothing. Keep out of the reach of children.

  **For Non-Household Settings:**
  Avoid contamination with combustible organic matter (e.g., oil, sawdust, damp paper towels, etc.), metal, powder or reducing agents. Contamination may cause decomposition, leading to fire. Decomposition of oxidizing material releases oxygen which may intensify existing fires.

- **Conditions for Safe Storage:**
For Household Settings:
Keep in cool place. Avoid contamination. Keep closed when not in use. Store in the original tightly capped containers away from sunlight, heat, sparks and flame. Do not store any tint, lightener lotion or bleach powder after it has been mixed with developer; the container may rupture. Never return unused material to original container. Empty containers should be rinsed with water before discarding. Keep out of reach of children. Decomposition of hydrogen peroxide may occur with increase in pressure and possible container rupture.

For Non-Household Settings:
Store in a well ventilate, cool area. Avoid contamination. Store in the original tightly capped containers away from sunlight, heat, sparks and flame. Decomposition of hydrogen peroxide may occur with increase in pressure and possible container rupture. Store Shades 20, 43, 54, 71, 599, 600, 602, 603G, 604, 606, 608, 608B, 610, 611, 611B, 612RB, 613, 613B, 614 in accordance with local requirements for Class 1 Oxidizers.

Other Recommendations: None.

SECTION 8 – EXPOSURE CONTROLS, PERSONAL PROTECTION

For Household Settings:
This is a personal care or cosmetic product that is safe for consumers and other users under normal and reasonably foreseen use.

For Non-Household Settings:
Use safety glasses or safety goggles if splash hazards exist; use gloves and other protective clothing (apron, boots, etc) to prevent skin contact. Always follow good hygienic work practices. Avoid prolonged contact with skin and clothing.

SECTION 9 - PHYSICAL AND CHEMICAL PROPERTIES

- **Color, Odor and Appearance:**
  - **Permanent Color:** Light yellow to amber clear liquid, occasionally can appear orange to reddish, perfumed of ammonia.
  - **Developer:** White, clear, water thin liquid or viscous creamy emulsion with faint fragrance or no odor.

- **Melting Point:**
  - **Permanent Color:** Not Applicable.
  - **Developer:** Not Applicable.

- **Physical State:**
  - **Permanent Color:** Viscous liquid.
  - **Developer:** Viscous liquid.

- **Boiling Point:**
  - **Permanent Color:** Not Available.
  - **Developer:** >212°F (100°C)

- **pH:**
  - **Permanent Color:** 9.5-10.8
  - **Developer:** 2.8-3.6

- **Flashpoint:**
  - **Permanent Color:** 102°F (39°C), closed cup. Product will not sustain combustion.
  - **Developer:** Not Applicable.

- **Solubility in Water:**
  - **Permanent Color:** Slightly insoluble.
  - **Developer:** Slightly insoluble.

- **% VOC:** Complies with Federal and State regulations for VOC content.

- **Specific Gravity:**
  - **Permanent Color:** 0.99-1.01
 SECTION 10 - STABILITY AND REACTIVITY

- **Conditions to Avoid:** Store away from flammable liquids, flammable solids, aerosols and other incompatible materials. Avoid contamination. Do not store any tint, lightener lotion or bleach powder after it has been mixed with developer; the container may rupture. Never return unused material to original container. Avoid extreme heat and ignition sources.

- **Other Recommendations:** None.

 SECTION 11 - TOXICOLOGICAL INFORMATION

This is a personal care or cosmetic product that is safe for consumers and other users under intended and reasonably foreseeable use. Additional information on toxicological endpoints is available from the supplier upon request.

This product contains ingredients which may cause skin irritation on certain individuals and a preliminary test according to accompanying directions should first be made. This product must not be used for dyeing the eyelashes or eyebrows; to do so may cause blindness.

**Chronic Effects:** Finished product is not expected to have chronic health effects.
**Target Organs:** No adverse health effects on target organs expected for finished product.
**Carcinogenicity:** Finished product is not expected to be carcinogenic.
**NTP:** No  **IARC:** No  **OSHA:** No

 SECTION 12 - ECOLOGICAL INFORMATION

The product ingredients are expected to be safe for the environment at concentrations predicted under normal use and accidental spill scenarios. Packaging components are compatible with the conventional solid waste management practices. Additional information is available from the supplier on request.

 SECTION 13 - DISPOSAL CONSIDERATIONS

Disposal should be in accordance with Federal, State/Provincial and Local regulations.

**For Household Settings:** The following instructions are for consumer usage only. Do not discharge product into natural waters without pre-treatment or adequate dilution.

**For Non-Household Settings: Shades 12, 618:**
Products covered by this MSDS, in their original form, when disposed as waste, are considered non hazardous waste according to Federal RCRA regulations (40 CFR 261). Disposal should be in accordance with local, state and federal regulations.

**For Shades 20, 43, 54, 71, 599, 600, 602, 603G, 604, 606, 608, 608B, 610, 611, 611B, 612RB, 613, 613B, 614:**
Products covered by this MSDS, in their original form, when disposed as waste, are ignitable hazardous waste, D001, according to Federal RCRA regulations (40 CFR 261). Disposal should be
in accordance with local, state and federal regulations.

California Waste Code: 331

SECTION 14 - TRANSPORT INFORMATION

For Shades 12, 618:
Finished packaged product transported by ground (DOT): Non hazardous
Finished packaged product transported by vessel (IMDG): Non hazardous
Finished packaged product transported by air (IATA): Non hazardous

For Shades 20, 43, 54, 71, 599, 600, 602, 603G, 604, 606, 608, 608B, 610, 611, 611B, 612RB, 613, 613B, 614:
Finished packaged product transported by ground (DOT): UN2984, Hydrogen Peroxide, Aqueous Solution, Class 5.1, PG III, LTD QTY (may be shipped as a Consumer Commodity ORM-D through 12/31/2013)
Finished packaged product transported by vessel (IMDG): UN2984, Hydrogen Peroxide, Aqueous Solution, Class 5.1, PG III, LTD QTY
Finished packaged product transported by air (IATA): UN2984, Hydrogen Peroxide, Aqueous Solution, Class 5.1, PG III, LTD QTY

SECTION 15 - ADDITIONAL REGULATORY INFORMATION


Regulated as a Cosmetic and/or Drug under FDA (US), HPB (Canada), Cosmetic Directive (EU), MHW (Japan) and MOH (China).

While the finished product(s) is not considered hazardous as defined in 29 CFR 1910.1200 (d), this MSDS contains valuable information critical to the safe handling and proper use of the product.

US Federal
The product described in this Material Safety Data Sheet is regulated under the Federal Food, Drug, and Cosmetics Act and is safe to use as per directions on container, box or accompanying literature (where applicable).

CERCLA reportable quantity (RQ):

<table>
<thead>
<tr>
<th>Permanent Color:</th>
<th>CAS #</th>
<th>Level</th>
<th>RQ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ingredient</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glycol Ethers (Ethoxydiglycol)</td>
<td>111-90-0</td>
<td>10-30%</td>
<td>None.</td>
</tr>
<tr>
<td>RCRA Hazardous Waste No. D001/Unlisted Hazardous Wastes Characteristic of Ignitability (Isopropyl Alcohol)</td>
<td>67-63-0</td>
<td>3-7%</td>
<td>100 lbs</td>
</tr>
<tr>
<td>Ammonium Hydroxide</td>
<td>1336-21-6</td>
<td>1-5%</td>
<td>1000 lbs</td>
</tr>
<tr>
<td>p-Phenylenediamine</td>
<td>106-50-3</td>
<td>0-5%</td>
<td>5000 lbs</td>
</tr>
<tr>
<td>Resorcinol</td>
<td>108-46-3</td>
<td>0-1%</td>
<td>5000 lbs</td>
</tr>
<tr>
<td>Ethylene Diamine Tetraacetic Acid (EDTA)</td>
<td>60-00-4</td>
<td>&lt;0.5%</td>
<td>5000 lbs</td>
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SARA 313/302/304/311/312 chemicals:

Permanent Color:

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<tr>
<th>Ingredient</th>
<th>CAS #</th>
<th>Level</th>
<th>313</th>
<th>302</th>
<th>304</th>
<th>311</th>
<th>312</th>
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<tbody>
<tr>
<td>Ammonia Hydroxide</td>
<td>1336-21-6</td>
<td>1-5%</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>p-Phenylenediamine</td>
<td>106-50-3</td>
<td>0-5%</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Canada

All ingredients are CEPA approved for import to Canada. This product has been classified in accordance with the hazard criteria of the Canadian Controlled Products Regulations (CPR) and this MSDS contains all information required by the CPR.

US States

CA Prop 65:
This product is not subject to warning labeling under California Proposition 65.

State Right-to-Know:
The following ingredients are present in the finished product and are listed on the following state right-to-know lists:

 Permanent Color:

<table>
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<tr>
<th>Ingredient</th>
<th>CAS #</th>
<th>Level</th>
<th>State</th>
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<tbody>
<tr>
<td>Ethoxydiglycol</td>
<td>111-90-0</td>
<td>10-30%</td>
<td>NJ</td>
</tr>
<tr>
<td>Isopropyl Alcohol</td>
<td>67-63-0</td>
<td>3-7%</td>
<td>MA</td>
</tr>
<tr>
<td>Ammonia Hydroxide</td>
<td>1336-21-6</td>
<td>1-5%</td>
<td>MA</td>
</tr>
<tr>
<td>Oleic Acid</td>
<td>112-80-1</td>
<td>1-5%</td>
<td>RI</td>
</tr>
<tr>
<td>p-Phenylenediamine</td>
<td>106-50-3</td>
<td>0-5%</td>
<td>PA</td>
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<tr>
<td>Propylene Glycol</td>
<td>57-55-6</td>
<td>1-10%</td>
<td>PA</td>
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<tr>
<td>m-Aminophenol</td>
<td>591-27-5</td>
<td>0-1.5%</td>
<td>NJ</td>
</tr>
<tr>
<td>p-Aminophenol</td>
<td>123-30-8</td>
<td>0-1%</td>
<td>NJ</td>
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<tr>
<td>Resorcinol</td>
<td>108-46-3</td>
<td>0-1%</td>
<td>NJ</td>
</tr>
<tr>
<td>EDTA</td>
<td>60-00-4</td>
<td>&lt;0.5%</td>
<td>NJ</td>
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</table>

Developer:

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<th>Ingredient</th>
<th>CAS #</th>
<th>Level</th>
<th>State</th>
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</thead>
<tbody>
<tr>
<td>Hydrogen Peroxide</td>
<td>7722-84-1</td>
<td>5-10%</td>
<td>MA</td>
</tr>
</tbody>
</table>

Other
Perfumes contained within the products covered by this MSDS comply with appropriate IFRA guidance.

SECTION 16 - OTHER INFORMATION

DISCLAIMER: This MSDS is intended to provide a brief summary of our knowledge and guidance regarding the use of this material. The information contained here has been compiled from sources considered by Procter & Gamble to be dependable and is accurate to the best of the Company’s knowledge. It is not meant to be an all-inclusive document on worldwide hazard
This information is offered in good faith. Each user of this material needs to evaluate the conditions of use and design the appropriate protective mechanisms to prevent employee exposures, property damage or release to the environment. Procter & Gamble assumed no responsibility for injury to the recipient or third persons, or for any damage to any property resulting from misuse of the product.